



ICT Self Care – UserID Services

<https://ictselfcare.fiatgroup.com>

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September 21, 2009

ICT UserID Self Care Portal – Home Page



ITA : scegli la Lingua
ENG : choice your language
FRA : choisissez la langue

<https://ICTselfcare.FiatGroup.com>

ICT UserID Self Care Portal – Login



ICT UserID Self Care Portal – If your password is Expired or is necessary Change First Logon



Change Password for Network and e-Mail

RULE CHANGE PASSWORD

1. Password length should be at least 8 characters
2. New password must be contain at least three characters type of followings:
 - Uppercase characters (A, B, C,...)
 - Lowercase characters (a, b, c, ...)
 - Numbers (0, 1, 2, 3, 4, 5, 6, 7, 8, 9)
 - Special characters (() ! ~ - + = " ? / , ...)
3. Password can be changed only once a day
4. Password should be different from the last 4 previously used

New Password:

Confirm Password:

ITA : automaticamente verrà richiesto il cambio Password
ENG : automatically prompted for the password change
FRA : automatiquement invité à indiquer le changement de mot de passe

ITA : rispettare le regole della Password, non deve includere parte del Nome, Cognome, UserID
ENG : respecting the rules of the password, not has not to add-in part of the name, last name, UserID
FRA : respecter les règles du mot de passe, Vous ne devez pas entrer le nom, prénom, UserID

ICT UserID Self Care Portal – personalize your Challenge response for Self Reset Password



Manage Accounts

- Home
- Change Password for Network and e-Mail
- Change Password for other Systems and Applications
- Challenge response update**
- Logout

Fiat Group ICT Self Care

Welcome back Robert Smith (IT09X)
choose the operation from the left menu.

ITA: inserire le proprie domande e risposte segrete necessarie per accedere alle funzioni di reset password
ENG: define your secret questions and answers necessary to use the reset password portal functionalities
FRA: définir les propres questions et réponses secrètes nécessaires pour accéder aux fonctionnes de reset password

https://ictselfcare.fiatgroup.com/FiatSelfCare/challenge_response.faces

Intranet locale 100%

ICT UserID Self Care Portal - personalize your Challenge response for Self Reset Password (for Network and Mail access),



ITA : non utilizzare domande e risposte semplici e/o banali come quelle riportate nell'esempio !!!
 ENG : don't use simple and trivial question & answer like the example !!!
 FRA : ne pas utiliser demandes et réponses simples comme celle de l'exemple !!!

ITA : per verificare la risposta inserita
 ENG : to test your answer
 FRA : pour vérifier votre réponse

ICT UserID Self Care Portal – Self Reset Password (for Network and Mail access), when the password is lost



Menu

- Home
- Reset Password for Network and e-Mail access**

ITA: utilizzare questa funzione per eseguire il reset ed il change della password di Active Directory
ENG: use this function to reset or change your Active Directory Password
FRA: utiliser cette fonction pour faire le reset et le changement du mot de passe de Active Directory

Login

User Name:

Password:

Login

https://ictselfcare.fiatgroup.com/FiatSelfCare/forgot_password_step1.faces

ICT UserID Self Care Portal - Self Reset Password [step 1]



Menu

- Home
- Reset Password for Network and e-Mail access

Forgotten Password

Insert your login and answer the questions

User Name:

ACTIVE DIRECTORY USERID

ICT UserID Self Care Portal - Self Reset Password [step 2]



Menu

- Home
- Reset Password for Network and e-Mail access

Forgotten Password

First alphabetical letter

Last alphabetical letter

Confirm

INSERT YOUR SECRET ANSWERS

https://ictselfcare.fiatgroup.com/FiatSelfCare/forgot_password_step1.faces

Intranet locale 100%

ICT UserID Self Care Portal - Self Reset Password [step 3]



Menu

- Home
- Reset Password for Network and e-Mail access

Change Password for Network and e-Mail

RULE CHANGE PASSWORD

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 - o Lowercase characters (a, b, c, ...)
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 - o Special characters (! ~ - + = " ? / , ...)
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New Password:

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Change Password

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ICT UserID Self Care Portal – Update Your Personal Office Data (not for Employee on SAPHR)



ICT UserID Self Care Portal – Update Your Personal Office Data (not for Employee on SAPHR)



Manage Accounts

- Home
- Change Password for Network and e-Mail
- Update your personal data
- Change Password for other Systems and Applications
- Challenge response update
- Logout

Fiat Self Care - Update your personal data

(*) Fields mandatory

Mail:	<input type="text" value="Robert.Smith@Fiat.Com"/>
Telephone number:	<input type="text" value="+390110012345"/>
Mobile	<input type="text" value="+393356903791"/>
telephone 2	<input type="text"/>
telephone assistant	<input type="text"/>
Company mobile	<input type="text"/>
Fax:	<input type="text" value="+390110057571"/>
Room number	<input type="text" value="D2"/>

ICT UserID Self Care Portal – Change Password of other Application integrated (SAPHR ECC, Iveco SAP, Å)



Manage Accounts

- Home
- Change Password for Network and e-Mail
- Change Password for other Systems and Applications**
- Challenge response update
- Logout

Fiat Group ICT Self Care

Welcome back Robert Smith (IT09X)
choose the operation from the left menù.

ITA: utilizzare questa funzione per eseguire il reset ed il change della password relative agli altri sistemi gestiti dal portale
ENG: use this function to reset or change the password for all other systems managed by the portal
FRA: utiliser cette fonction pour faire le reset et le changement du mot de passe de tous les systèmes gérés par le portail

https://ictselfcare.fiatgroup.com/FiatSelfCare/change_pwd.faces?tipoAccount=other&uid=TO62W&from=chg

Intranet locale 100%

ICT UserID Self Care Portal - Change Password of other Application integrated [choice application]



Change password other System and Application

You must select an account from the drop-down list to reset password

Select Account:

New Password:

Confirm Password:

ITA: selezionare l'accoppiata sistema(userid)
ENG: select here system (userid)
FRA: sélectionner ici système(userid)

ICT UserID Self Care Portal - Change Password of other Application integrated

